

RISING TOWARD ITS FUTURE

2022 ACCOMPLISHMENTS*

PIO Accomplishments in 2022

- Created a consistent online presence by posting regularly throughout year, as backed by analytics provided via social media platforms and website provider
 - Increased community engagement through transparency and regular posting
- Launched MyGrovetown app alongside IT Director and IT Tech
- Updated City website to reflect accurate and up-to-date information and photos
 - Scheduled website redesign for early 2023
- Established positive working relationship with local media outlets

General Services Accomplishments in 2022

Leisure and Recreation

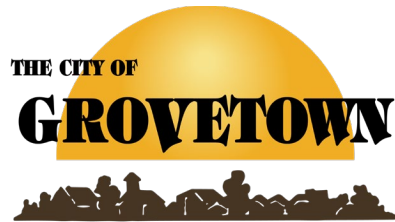
- Built relationships with Youth Sports, resulting in baseball soccer programs
- Improved customer service
- Increased number of returning customers
- Developed new relationships with local businesses and vendors
- Improved beautification of City and City parks
- Improved overall quality of events, offering more activities for all ages
- Upgraded Fitness Center by purchasing new fitness equipment, dumbbells, fitness scales, updated TVs, and paint
- Filled all job vacancies
- Upgraded Liberty Park fields by purchasing new equipment and pitchers' mound and bases, and repaired and painted concession area

Streets and Sanitation Department

- Restructured Streets and Sanitation Dept.
- Improved teamwork
- Improved communication
- Improved trash pickup
- Improved overall morale with employees, resulting in improved attendance, work ethic, attitudes, and pride in the City
- Filled all job vacancies
- Improved cleanliness of the City

Fleet Maintenance

- Upgraded entire Fleet for Utility Services and General Services
- Purchased better equipment and vehicles
- Improved services for citizens at a proficient rate
- Recruited qualified employees
- Improved time management



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- Fulfilled quality work orders at a faster pace
- Improved quality of work
- Performed more in-house repairs, saving City funds

Grovetown Police Department Accomplishments in 2022

- Established fully trained, staffed, and operational K9 program
- Trained 2 officers to conduct Computer Voice Stress Analysis (polygraph)
- CID was assigned 924 cases in 2022 and closed 820
- Solved theft of \$10 million dollars' worth of crypto currency which revealed an elder abuse case involving suspect's father
- Solved theft ring case which involved \$1.6 million dollars' worth of fraudulent checks from various banks perpetrated by a bank employee that also involved gang activity
- CID took 30 suspected child-molesters off the roadway
 - One specific case involved production of child phonography in Mexico and the United States (the local victimized family was given safe haven that would lead to citizenship)
- Experienced 6 deaths by use of Fentanyl and removed a large quantity of Fentanyl off the street
- Acquired 9mm Glock handgun that allow officers to perform better, as there is less recoil, it easier to shoot, and it is less expensive
- All vehicles now equipped with tint meters
- Obtained UTV, which makes uneven and precipitous terrain easily accessible
- Held annual summer camp that accommodated 50 local kids, establishing better community relations with citizens
- Held National Night Out Back-to-School Bash in collaboration with Leisure and Recreation with over 2,000 in attendance
- Fed 67 local citizens meals on Thanksgiving
- Provided clothes and toys for approximately 32 local children in need during the holidays
- First line Supervisors attended Supervision classes, continuing to provide well-trained, respectful, professional officers within the dept.
 - Complaints against officers have decreased tremendously.

Finance Accomplishments in 2022

Finance Department

- 5th consecutive year of clean audits
- Implementation of InvoicePay, an online option for vendors to receive payments
 - This cuts down on manual check printing as well as provides quicker payments to our vendors

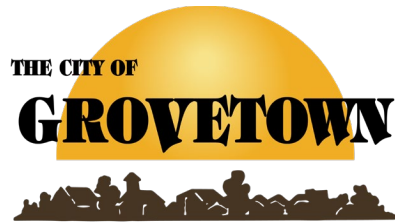


Utility Billing

- Implemented new automatic payment options, including both payment via the app and over the phone
- Over 64% of customers utilized virtual payment options, freeing up more time for our tellers
 - Increase of over 30% over the last three years.
- Implemented remote deposit options
 - Resulted in faster deposit times and less time away from the office

Planning and Community Development Accomplishments in 2022

- Wastewater Treatment Plant recognized as a success story by DCA
- Grovetown designated a PlanFirst Community
- Achieved CSRA Excellence standards
- 95 business licenses
 - 20 commercial
- 937 permits
 - 40 new SF res
 - 147 MF residential
 - 2 new commercial
 - 719 renovations
- 3,646 building Inspections
- 307 COS
- 1,678 Code Enforcement actions
- 5 preliminary plats
- 3 final plats
- 7 rezonings
- 3 annexations
- 14 variances
- 1 conditional use permit
- Rewrote Sign Code
- Began Form Based Code reform project
- Completed McCoys Creek, Brighton Woods Townhomes, and Deer Hollow Phase 2 projects
- \$8 million for single family dwellings permit value
- \$900,000 for commercial projects permit value
- \$10 million for multi-family developments permit value
- Mark Haynes received a GSWCC Red Card
- Leigh Lackey attained GACE Level 1 Certification
- 2 structures demolished for dilapidation
- Clean up and demolition of 18 mobile homes on Lakeside Dr.



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- 2 deemed unsafe and unfit
- Streetlights installed in McCoys Creek
- Roadway repaired at Dunkin' site
- Parking lot paved at church on W Robinson Ave.
- Ferguson Farms — 100 SF Homes. Involved 3 annexations and 6 re-zonings
 - Preliminary plat under review
- Rivercrest Townhomes — 47 Townhomes. Preliminary plat approved
 - Site work under way
- Old Thompson Rd. Development — 5 SF homes. Preliminary plat approved
 - Site work under way
- Common Grounds Coffee Shop — Plans approved with 6 variances
- Tint Shop — Rezoned and conditional use permit granted. Operating at new location
- Deer Hollow Section 3A — Final plat approved. 54 SF homes, being constructed now
- Opened Dunkin' Donuts and Sparkle Express Car Wash
- Granted rezoning of county property for water tower

Human Resources

- Hired 49 new employees
- Lowered vacancy rate as low as 13.16%
- Hired better quality employees
- Researched digital time-tracking system
- Held job fair at Liberty Park Community Center
- Held diversity and inclusion, sexual harassment, customer service, and CPR training for City employees

IT Department

- Strengthened the City's cybersecurity posture with new firewalls and security protocols
- Hired IT Tech John Klosinski
- Released MyGrovetown cellphone app
- Added dual monitor solutions for all City employees to increase productivity
- Implemented IT ticketing system
- Continued working towards completion of Wi-Fi in the Parks project
- Installed new server at City Hall
- Maintained full bench stock of IT equipment for immediate replacements
- Implemented industry standard protocols like multi-factor authentication



Grovetown Fire Rescue

- Responded to 1,067 incidents
 - 670 EMS
 - 397 fire
- Received UTV with fire rescue patient skid unit
- Received ballistic vests and helmets
- Delivered fire safety education to 1,500 children
- All personnel trained to Emergency Medical Technician
- All personnel trained to Firefighter II Level

*This document is not complete; a more comprehensive list of accomplishments will be provided soon as more data becomes available.